

UTTIA Horizon Virtual Desktop Guide

1. Open Google Chrome

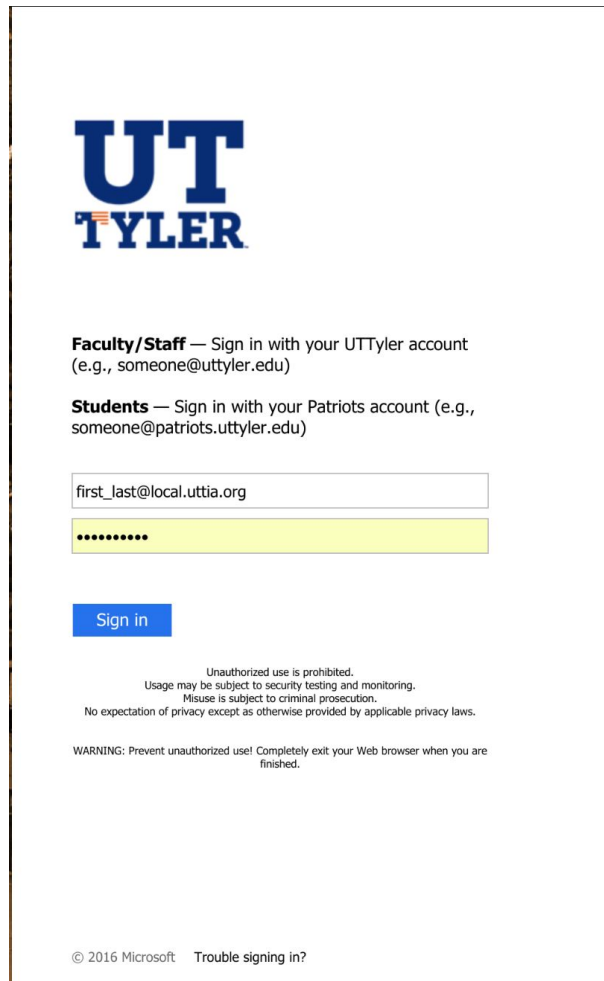


2. Navigate to
<https://one.utt Tyler.edu>



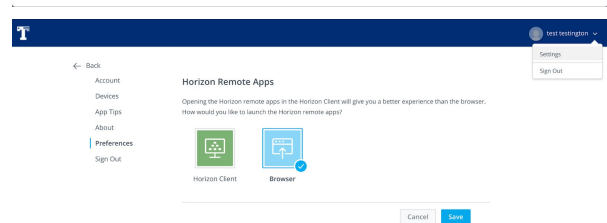
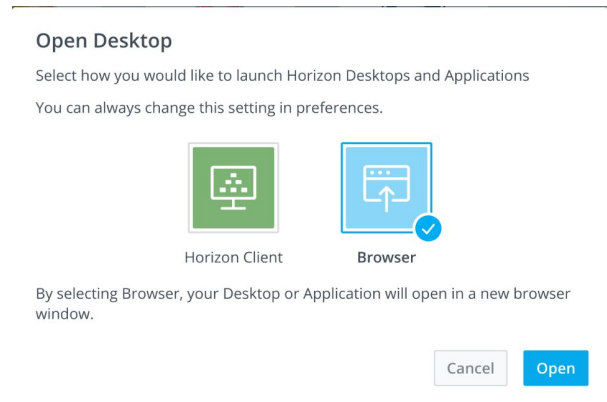
3. Sign in with your Virtual Desktop
Credentials

Be sure to use “@local.uttia.org”



4. During first log in select how Horizon Virtual Desktop and Apps will be opened.

Select Browser as the default. This can be changed in the settings section if the wrong option is selected.



5. Open Desktop

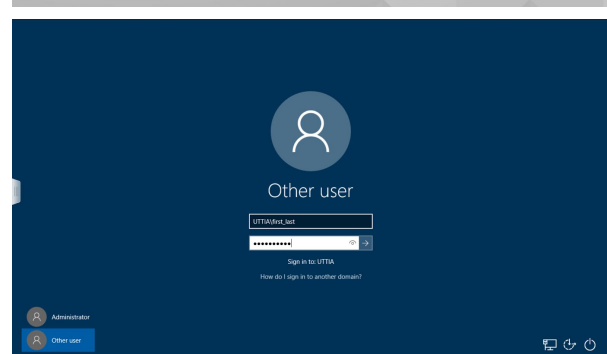
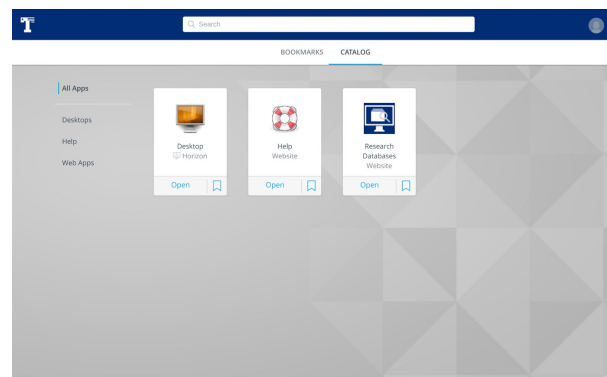
If you are not automatically redirected into the Virtual Desktop Environment select “Other User” and log in with the following credential format

Username

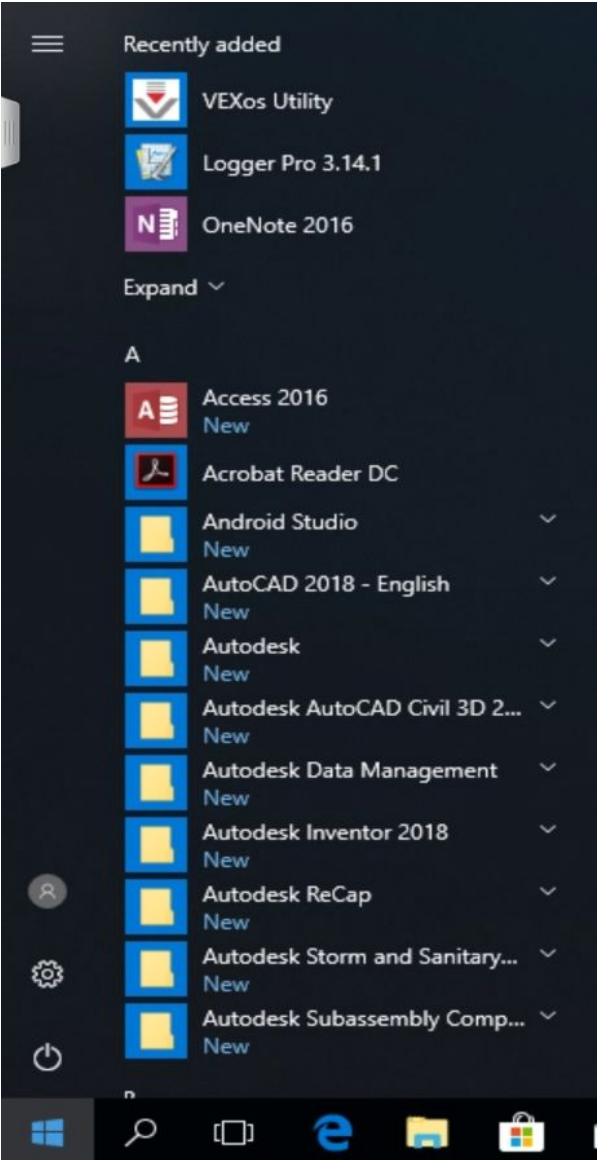
UTTIA\first_last

Password

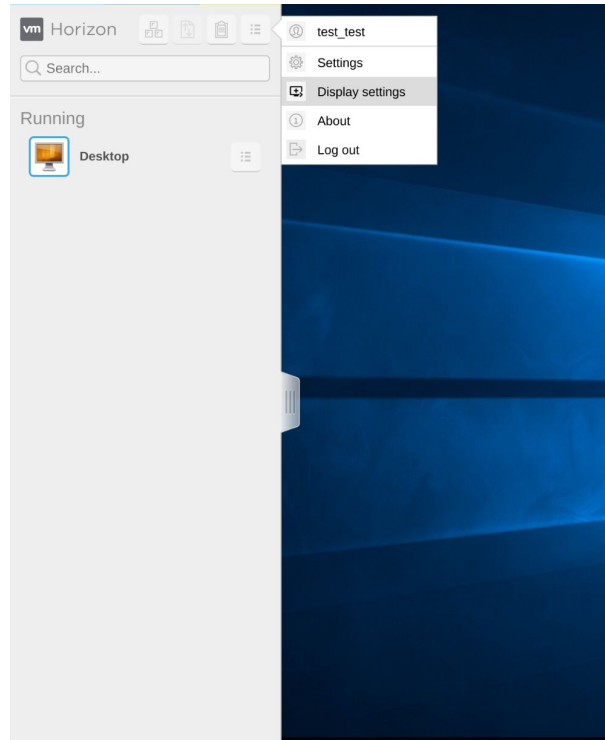
Enter your password



All apps can be found in the Windows 10 Start menu at the bottom left



If needed you can change Horizon Virtual Desktop Preferences by clicking the tab on the left side of the window.



If you have any questions or encounter any connection issues contact us at itsupport@uttia.org or submit a ticket via the UTTIA Helpdesk App on your school issued device.